

Meaningful & inspiring for Belgian society. Together.

Belfius Results FY 2023

Analyst Conference 01.03.2024

Capacity to continue to transform strategy in solid financials



benefitting from diversification strategy Excellent financial results

Sustained risk profile and sound solvability

In a transforming macroeconomic, geopolitical and inflationary context



Diversification strategy supporting Commercial Dynamics

-30% vs. 2022 2021 2022 2023

-^{6%} → 23.4

25.0

3.2

Belgium

(in bn€)

LT loan production

22.3

2.6



3.2

Market Share Mortgage Loans¹

Loans²

 $loans^2$

17.5%

Corporate loan production was 2023 engine, mortgage loan production slowed down amid decrease of demand in

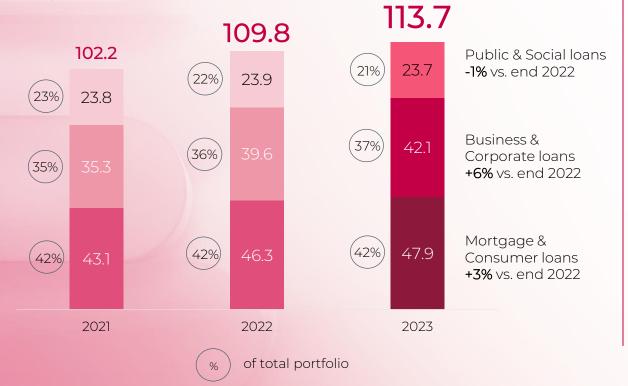
Public & Social loans

Stable vs. 2022

Loans

Belfius continues to diversify its commercial loan book to foster growth and support the Belgian society

Outstanding commercial loans (in bn€)

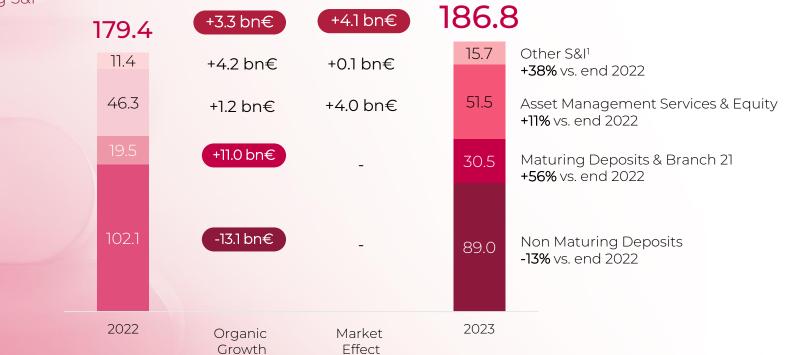


Loans

Mortgage Loans from 44.0 bn€ end 2022 to 45.4 bn€ end 2023

from 22.3 bn€ end 2022 to 24.2 bn€ end 2023 Continued funding profile change in new interest rate environment: solid growth in Maturing Deposits and Br21, material contraction in Non Maturing Deposits

Outstanding S&I (in bn€)

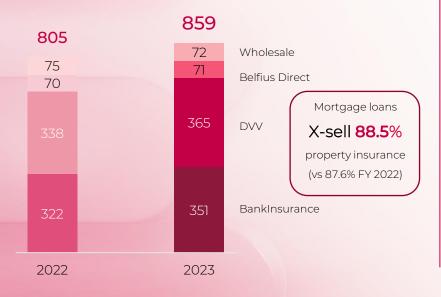


Note: 1. Other S&I consisting of Belfius' Commercial Paper, Pension Insurance and Third Party Products (excluding stock exchange), the latter including 2.5bn€ of 1Y Belgian government bond bought by Belfius' customers through Belfius' channels.

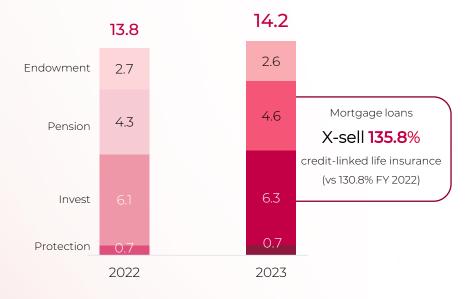
Belfius' insurance activities continue to grow with strong growth in Non-Life and revival of Branch 21 products

Insurance

Non-Life & Health GWP per channel (in m€)



Life Outstanding per product type (in bn€)



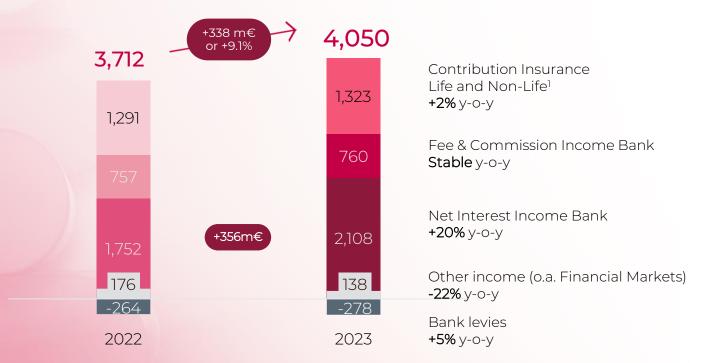


Excellent Financial Results

Solid growth of total income (+338 m€) mainly thanks to strong interest income

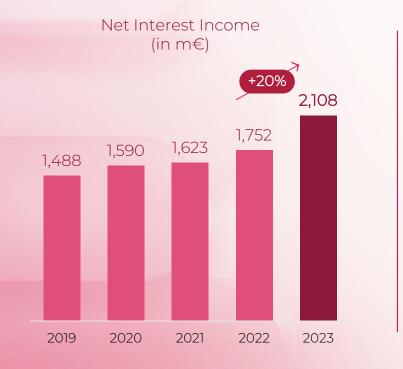
Total Income

Total income (in m€)



Note: 1. Life Income represents the Financial Income, Net Insurance Finance Result, Insurance Revenue, Net Commissions & Other Income allocated from Life Insurance contracts. Non-Life & Health Income represents the Financial Income, Net Insurance Finance Result, Insurance Revenue, Net Commissions & Other Income allocated from Non-Life & Health Insurance contracts.

Strong increase of NIM, in new interest rate environment, after low for long era

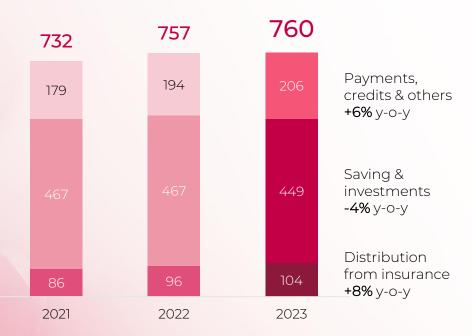




NII

Stronger payment & insurance fee income lead to slighty increasing F&C income

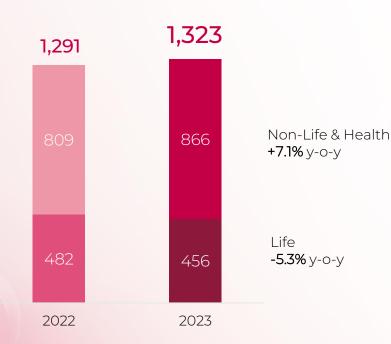
F&C Income (in m€)



F&C income

Non-Life income supported by continued P&C portfolio growth; Life income supported by higher insurance revenue, compensated by lower financial results

Insurance Income¹ (in m€)

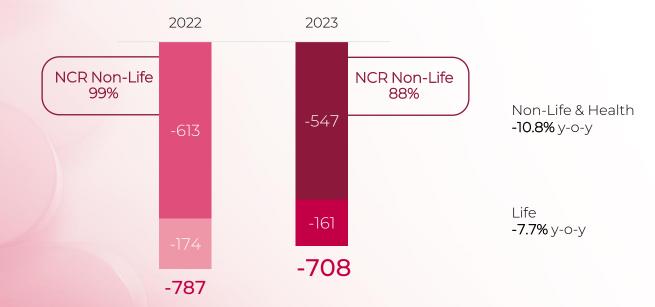


Note: 1. Life Income represents the Financial Income, Net Insurance Finance Result, Insurance Revenue, Net Commissions & Other Income allocated from Life Insurance contracts.

Contribution Insurance Non-Life Insurance Service Expenses adjusted¹ supported by lower NatCat claims, lower inflation forecasts for Non-Life LIC² and some release of risk adjustment in 2023

Insurance Service Expenses adjusted

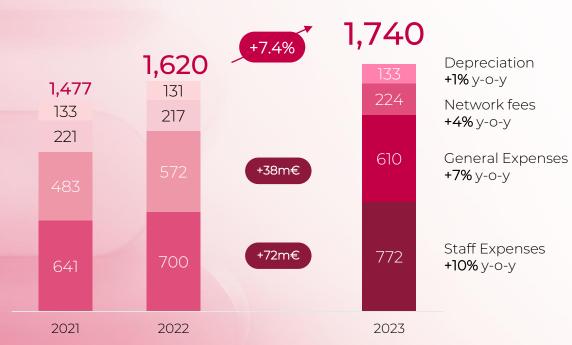
Insurance Service Expenses adjusted (in m€)



Note: 1. Insurance Service Expenses adjusted = Insurance Service Expenses + Net Reinsurance Result – directly attributable cost to insurance contracts. 2. LIC: Liability for Incurred Claims. Costs¹ increasing due to inflationary pressures alongside continued investments in people, brand and digital

Costs

Costs (in m€)



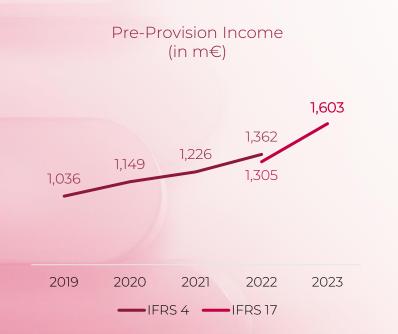
Cost growth mainly from:

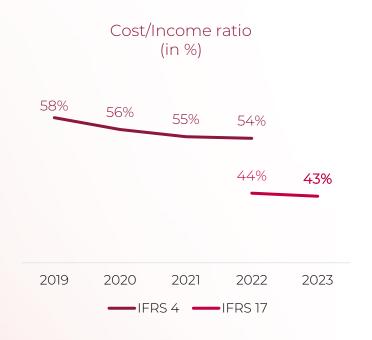
- Workforce increase²
 + 61m€
 - Inflation & other impacts + 60m€

Note: 1. Including directly attributable costs for Insurance contracts. 2. Workforce costs only consider increase in number of people working for Belfius, whereas wage drift is included in inflation and other impacts.

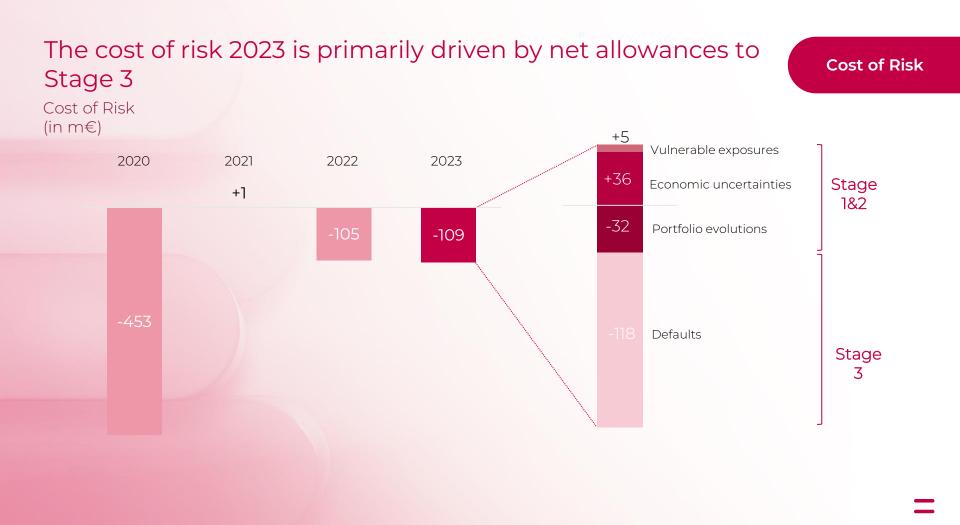
Improving interest margin strongly supported pre-provision income growing further to 1,603 m€

Profitable growth





Continued solid risk, liquidity & solvency profile



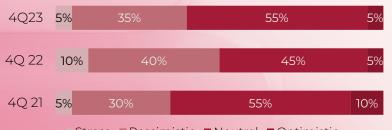
Partial release of overlay for economic uncertainties

Return to moderate growth and normalized inflation takes a bit longer than anticipated last year

	As of end 2022			As of end 2023		
GDP (% y-o-y)	2022	2023	2024	2023	2024	2025
Belgium	2.8	0.1	1.6	1,5	1,2	1,4
Eurozone	3.0	0.0	1.5	0,5	0,9	1,5
United States	1.6	1.0	1.2	2,4	1,1	1,6
	As of end 2022			As of end 2023		
СРІ (% у-о-у)	2022	2023	2024	2023	2024	2025
Belgium	10.4	6.1	3.0	2,6	4,7	2,1

The temporary methodology adjustments relating to the covid period have been fully removed in 2023

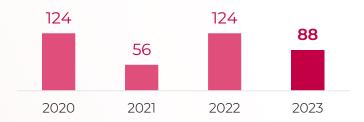
Lower weight is assigned to stress & pessimistic scenarios compared to 2022



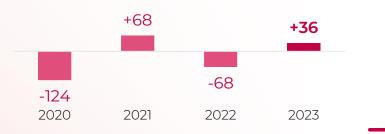
Stress ■ Pessimistic ■ Neutral ■ Optimistic

Resulting stock of provision for economic uncertainties (in m€)

Cost of Risk



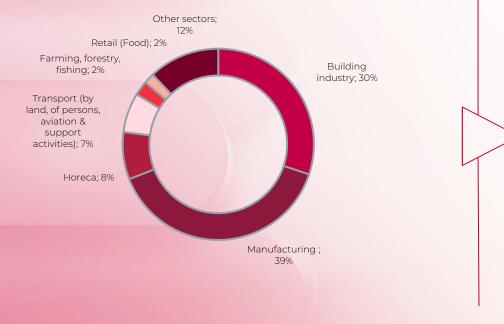
Cost of risk relating to economic uncertainties (in m€)



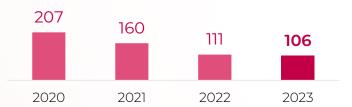
Slight release of overlay for vulnerable exposures

Cost of Risk

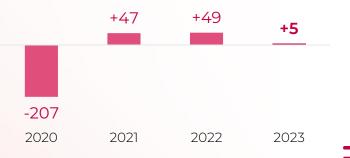
E&E exposures in scope "vulnerable" (total : 6.5 bn€)



Resulting stock of provision for vulnerable exposures (in m€)



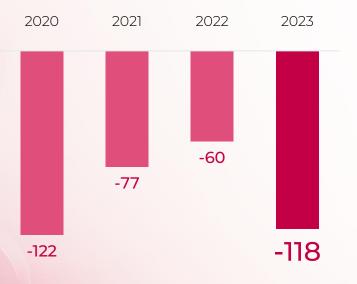
Cost of Risk relating to vulnerable exposures (in m€)



Note: 1. Others = sum of sectors representing less than 5%.

The stage 3 cost of risk normalizes; the increase in provisions for defaults is driven by SMEs & corporate exposures, especially in the real estate and construction sectors

Cost of risk Stage 3 (in m€)



Cost of Risk

Overall, the cost of risk has been under control in 2023

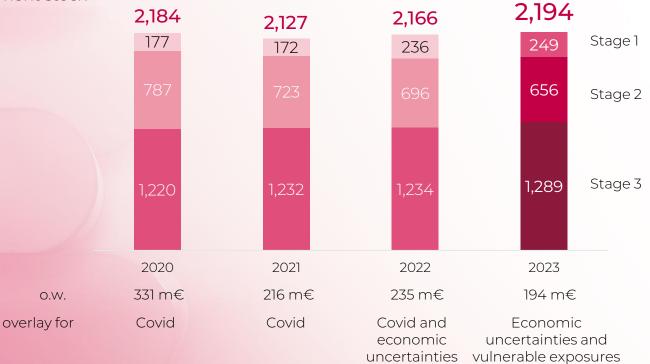
Cost of risk (in m€)



Cost of Risk

Belfius maintains a sound level of provisioning for credit risk, in a context of significant economic and geopolitical uncertainties

Total impairment stock (in m€)

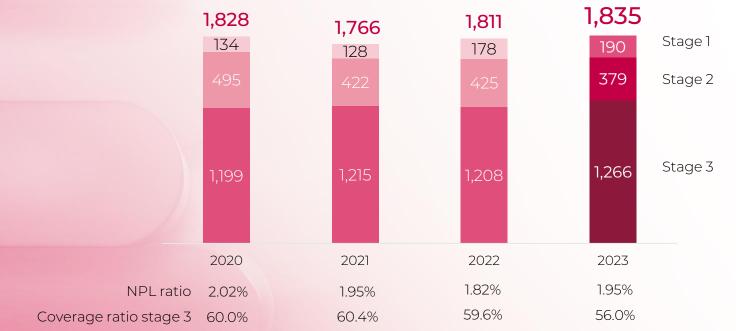


Cost of Risk

Belfius maintains a low NPL ratio and a strong coverage of stage 3 exposures

Cost of Risk

o.w. for loans to customers (in m€)



Belfius is able to combine commercial growth with solid solvency & liquidity

Liquidity & funding



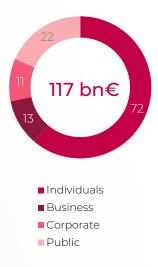
Total liquidity buffer (in bn€)



- cash placed at central bank²
- liquid bonds³

assets eligible for central bank funding

Commercial funding (in bn€)



Note: 1. 12 months average; 2. consisting of HQLA cash and monetary reserves; 3. of which 8.6 bn€ HQLA eligible bonds and 0.2bn€ other liquid bonds.

Belfius is able to grow its franchise, even in this transforming macroeconomic, geopolitical and inflationary context, and combine this with continued solid solvency

Solvency



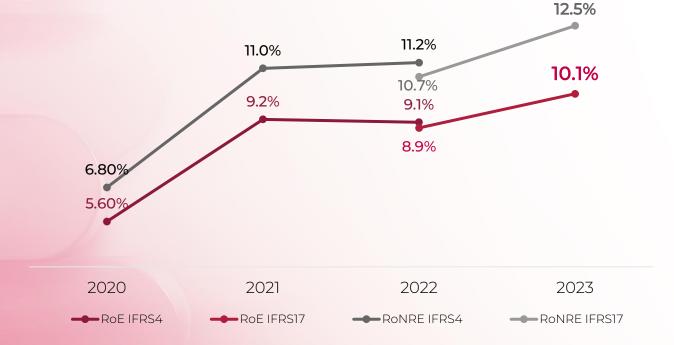
Notes: 1. Total MREL/RWA, Requirement of 28.2%. 2. SII ratio after dividend to Belfius Bank.

CET 1 ratio

(in %)

All in all, Belfius' RoE & RoNRE continue to deliver to all stakeholders

Return on Equity & RoNRE (in %)



Notes: RoNRE definition (13.5% RWA) = last 4 quarters Net Income / last 5 quarters rolling average RWA*13.5%;

RoE definiton = sum of the net result of the last 4 quarters divided by the 4 quarter rolling average of the Shareholders Equity

Profitable growth

Belfius presents meaningful and rewarding dividends to its shareholder

Dividend



Proposed ordinary dividend for FY 2023, the highest ever since Belfius' origins

2.5 bn€

Cumulative dividends since Belfius' origins

Ξ



Thank you



by chat

Disclaimer

This presentation has been prepared by Belfius Bank NV/SA, Place Charles Rogier 11, 1210 Brussels, Belgium or by any affiliated company (herein referred as 'Belfius Bank') on behalf of itself or its affiliated companies.

This document is published for information purposes only and on the basis of the acceptance of this disclaimer. This document does not constitute an offer to purchase or sell any financial instruments, or a solicitation to purchase or subscribe for any financial instruments, in Belgium or any other jurisdiction. This document, and any information therein, is not an advertisement, does not comprise investment advice and is not confirmation of any transaction.

This document contains forward-looking statements that necessarily involves risks and uncertainties, including statements about plans, objectives, expectations and intentions. These forward-looking statements are based on a series of assumptions, both general and specific, regarding a.o. Belfius Bank strategies and future business environment. Readers are cautioned that forward-looking statements include known and unknown risks and are subject to significant business, economic and competitive uncertainties and contingencies (including matters not yet known to it or its management or not currently considered material), many of which are beyond the control of Belfius. Should one or more of these risks, uncertainties or contingencies materialize, or should any underlying assumptions prove incorrect, actual results could vary materially from those anticipated, expected, estimated or projected. No rights may be derived from any information included in this document. As a result, neither Belfius nor any other person assumes any responsibility in that respect.

All opinions, estimates and projections contained in this document are indicative and are those of Belfius Bank as of the date hereof and are subject to change at any time without notice. The information contained in this document was obtained, compiled and derived from a number of different sources of information believed to be reliable, but no representation or warranty, express or implied is made as to their accuracy, completeness or correctness. Errors or omissions in those sources or in the internal or external processes cannot be excluded a priori. Belfius Bank cannot be held liable for any consequence, direct or indirect damage or loss resulting from the use of this document or any information therein.

The information contained in this document is indicative and therefore is not to be relied upon as authoritative or taken in substitution for the exercise of judgment by any recipient. Each Recipient is advised to seek independent professional advice as to the suitability of any products, to seek independent professional advice as to their tax, accounting, legal, regulatory or other implications, and are encouraged to contact their local regulatory authorities to determine whether any restrictions, obligation or other is applicable.

The consolidated financial statements of Belfius are prepared on a going concern basis in accordance with the International Financial Reporting standards as adopted by the EU.

This document or any part of it may not be used, reproduced, distributed or published without the prior written consent of Belfius Bank. All rights reserved.